About Mediation
At Salem State University, we believe that mediation is an effective method of resolving disputes, based on principles of communication, negotiation and joint problem solving. Its emphasis is on flexibility, confidentiality and self determination, with increased understanding between disputing parties as its ultimate goal.

Mediation therefore:
- Provides a confidential setting in which people can share information comfortably.
- Can result in greater understanding between individuals and groups.
- Offers parties’ autonomy in decision-making.
- Promotes joint problem-solving and mutually acceptable agreements.

How to Participate
Mediation is voluntary. It is truly up to the disputing parties to want to seek and fully participate in this form of dispute resolution. Students may also be referred by a third party (e.g. friend, faculty member, administrator, staff, resident assistant, etc.).

If you would like to consider mediation or to learn more about the process, please contact the dean of students office at 978.542.6401